A Special Thanks
Crisis Care Center Funding Partners

Cash Contributors

Regional Health ................................................................. $1,500,000
Pennington County ............................................................. $1,000,000
City of Rapid City Vision 2012 ........................................ $500,000
John T. Vucurevich Foundation .......................................... $500,000
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City of Rapid City CDBG ...................................................... $5,000

In Kind Contributors

Hundreds of hours of staff time have been invested in this project by our collaborative partners. We truly thank you for your commitment and dedication to the success of the Crisis Care Center.

Thank you to Rapid City Regional Hospital for the donation of space at Regional Behavioral Health Center.

Thank you to Catholic Social Services, City/County Drug and Alcohol Program, Lutheran Social Services and Youth and Family Services for providing access to immediate follow up appointments for consumers of the Crisis Care Center.

Thank you to Pennington County for the donation of Client Manager Software.

A Pennington County reserve for sustainability of the program has been established with the goal of $1 million, and as of February 18, 2011 $500,000 has been allocated.

Black Hills Mental Health and Substance Abuse Collaborative

Behavior Management Systems
Catholic Social Services
City/County Alcohol & Drug Program
Community Health Center of the Black Hills
Community Services Connection
Cornerstone Rescue Mission
Department of Corrections
Department of Social Services
Fort Meade VA
Front Porch Coalition
Governor’s Kids Cabinet
Juvenile Services Center
John T. Vucurevich Foundation
Lifeways
Lutheran Social Services
Northern Hills Alcohol & Drug Program
Pennington County Health & Human Services
Pennington County Juvenile Diversion Program
Pennington County States Attorney
Pennington County Sheriff’s Office
Rapid City, SD City Council
Rapid City Community Development
Rapid City Police Department
Rapid City Regional Hospital
Regional Behavioral Health Center
RCRH Emergency Department
Regional Health
Rapid City School District & Prevention Program
SANI-T
South Dakota Advocacy
South Dakota Department of Corrections
South Dakota Voices for Children
South Dakota School of Mines and Technology
South Dakota Co-Occurring Initiative
Southern Hills Alcohol & Drug Program
Teton Coalition
Unified Judicial System
United Way of the Black Hills
Volunteers of America
Wellspring
Western Prevention Resource Center
Youth & Family Services

Crisis Care Center
Adult Program

Behavior Management Systems in cooperation with the Black Hills Mental Health and Substance Abuse Collaborative provide 24/7/365 Crisis intervention services to adults experiencing mental health or substance abuse crisis.

Phone: (605) 391-4863
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www.CrisisCareCenter.org

Help for Today
Hope for Tomorrow
A New Partner in Crisis Services...

The 2007 Black Hills Community Needs Assessment indicated serious gaps in access to affordable mental health and substance abuse services. This report led to the formation of the Black Hills Mental Health and Substance Abuse Collaborative representing nearly 40 area organizations to come together to create a more responsive mental health and substance abuse service delivery system in Western South Dakota. Members of the collaborative identified improved access and referral to services and lack of coordination for follow up care as key issues to be solved. This is where the idea for the Crisis Care Center was born.

The Crisis Care Center provides access to immediate care for adults, age 18 and older, with mental health and substance abuse concerns. Individuals meet with a Qualified Mental Health Professional to work through their specific crisis and build a personalized recovery focused stabilization plan to reduce the likelihood of future crisis situations. The individual may remain onsite for observation and assessment for needed services for up to 24 hours.

The stabilization plan may include immediate referrals to community agencies or service providers for ongoing care or counseling. Transitional case management through Pennington County Health and Human Services helps connect the individual with treatment and other services to reduce the likelihood of re-emerging crisis.

The Pennington County Sheriff’s Office and Rapid City Police Department are vital to the success of the Crisis Care Center. They are currently implementing a Crisis Intervention Team (CIT) training program for law enforcement staff to help identify and assist individuals experiencing crisis.

Goals:

- Provide the community with options for an adult in crisis other than inpatient psychiatric care, incarceration, and involuntary admission to detoxification services.
- Improve access to after crisis follow-up and mental health and substance abuse treatment for adults.
- Improve service integration and coordination among agencies and providers to help adults better navigate complex systems.
- Improve awareness about and access to service to assist adults in entering the health care system for mental health and substance abuse service prior to entering a crisis state.

Process:

To initiate a referral to the Crisis Care Center, Contact us at (605) 391-4863 and we will ensure that you, your loved one, or your client will get the help that is needed.

Individuals will participate in a medical triage screening at the time of arrival to rule out need for immediate medical attention.

Individuals will be seen by a Qualified Mental Health Professional (QMHP) on site. If the individual is deemed inappropriate for the level of care provided by the Center, that person will be referred by the QMHP to the appropriate level of care.

At time of arrival, or anytime thereafter, an individual may be transferred to Rapid City Regional Hospital Emergency Department if their psychiatric or medical status warrants such a transfer.

Planning for discharge is expected to begin at referral. An individualized stabilization plan will be developed with each client that will directly reflect their individual needs as well as concerns identified by Crisis Care Center staff. Individuals will have the opportunity to work with transitional case management services when necessary until they can be connected with community resources.

A copy of this plan will be given to the individual at the time of discharge. Staff will provide intermittent professional care until a private provider can be secured.

Components of Recovery

- Respect
- Peer Support
- Strengths-Based
- Non-Linear
- Holistic
- Self-Directed
- Individualized and Person-Centered
- Empowerment
- Hope

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